

# WARRANTY & GUARANTEE

## GUARANTEE

**We stand behind our product, we stand behind our customers.**

Harvest agricultural tyres offer a high industry standard guarantee for our product range.

Our Harvest product guarantee ensures you have the backing of a comprehensive manufacturing and component fault coverage.

We back our products in fit for purpose applications and will support you in the event of a fault when tyres are used within the Harvest design parameters.

The Harvest product is guaranteed to be free from defects in manufacturing quality and free from component faults during the guarantee period.

Defects that occur within this guarantee period, under normal use and care, will be replaced at our discretion.

As the manufacturer of Harvest products in Australia, Australian Tyre Traders will handle all service, guarantee, warranty and replacement affairs.

In the event of a claim – please contact your authorised Harvest Tyres dealer or contact us directly. We will facilitate the entire warranty process ensuring you receive our very best management of the claim and customer service.

### HARVEST HB BIAS & HR RADIAL 7 YEAR PRO-RATA GUARANTEE



Year	
1st Year	Free
2nd Year	Free
3rd Year	Free
4th Year	80%
5th Year	60%
6th Year	40%
7th Year	20%

### HARVEST HB\*R1 & IMPLEMENT 5 YEAR PRO-RATA GUARANTEE



Year	
1st Year	Free
2nd Year	80%
3rd Year	60%
4th Year	40%
5th Year	20%

## WARRANTY

We understand that world-class design and robust manufacturing processes are important. That is why our Harvest range has been designed to perform in the harshest Australian conditions.

We stand by our quality with a 5 year pro-rata guarantee on Harvest HB\*R1 & Implement ranges and a guarantee on Harvest HB bias & HR45 radial.

Experience peace of mind, whatever the agricultural job, Harvest Tyres has got you covered.

# OVERVIEW

## HARVEST HB45 & HR45 GUARANTEE

Harvest agricultural tyres offer a high industry standard guarantee for all “HB45 Bias Ply and HR45 & Trojan Radial Ply”

This guarantee covers all manufacturing and componentry faults. Tyres must be used within the Harvest design parameters for designated application, be of legal tread depth and comply with the Tyre and Rim Association (TRAA) standards for load, speed and pressure. For the warranty to be valid the tyres must be purchased from an authorised Harvest preferred dealer or fitted as an original equipment tyre.

### ELIGIBILITY & PROOF OF PURCHASE

Your Harvest Agricultural tyre must only be used on the vehicle on which they were originally installed by the Harvest Preferred Dealer or Original Equipment Manufacturer. Harvest Agricultural products have been manufactured to the highest quality standards and are warranted to the original purchaser or gift recipient only.

The Harvest Agricultural Tyre Replacement Guarantee (hereinafter referred to as “guarantee”) is non-transferable. For a claim to be processed the **tyre retailer must be a Harvest preferred dealer in Australia or fitted as an original equipment supplier**. Purchase receipt or invoice must be retained as proof of purchase and as proof of the date on which the purchase was made. The purchase receipt or invoice must be presented when making a claim under this guarantee. In the event the receipt of purchase is not presented this guarantee may be invalid. This guarantee applies to Harvest HB45 & HR45 “Harvest” branded tyres purchased on or after 1st January 2010. Bias Ply HB45 tyres are covered by a 7-year pro-rata guarantee. Radial Ply HR45 & TROJAN tyres are covered by a 10-year pro-rata guarantee. General terms and conditions apply.

### GENERAL TERMS AND CONDITIONS

The Harvest product is guaranteed to be free from defects in manufacturing quality and free from componentry faults during the guarantee period. Defects that occur within this guarantee period, under normal use and care, will be replaced at our discretion, solely at our option with no charge for parts or labour. As the manufacturer of Harvest products in Australia, Australian Tyre Traders (hereinafter referred to as “ATT”) will handle all service, guarantee, warranty and replacement affairs. In the unlikely event of no identical Harvest product being available for replacement, ATT reserves the right to replace the tyre with an equivalent product. Replacement of the product does not extend or restart the guarantee period.

The guarantee is limited to the original purchaser and the original vehicle on which they are fitted and not assignable to subsequent purchasers or vehicles. The guarantee will only be issued once the appropriate paperwork has been received and the tyre has been examined and deemed suitable for replacement. The guarantee applies to new Harvest Agricultural tyres only. The Harvest product presented for claim must be of legal tread depth. Legal tread depth is governed by the Tyre and Rim Association of Australia (TRAA) and is currently set at 1.6mm deep for tyres for road use.

No dealer, representative or person has authority to make representation, promise or agreement on behalf of Harvest tyres except ATT authorised management and staff members. Any tyre, no matter how well constructed, may fail due to conditions beyond the control of the manufacturer. Under no circumstances is this warranty a representation that a tyre failure cannot occur.

### WARRANTY EXCLUSIONS AND LIMITATIONS CONDITIONS

The guarantee will not cover tyres with cosmetic wear or tyre damage due to field / road hazards (including punctures, snag, cut, impact breaks, etc.) misalignment, improper tyre inflation, “tyre growth cracking”, irregular wear, heel and toe wear, wreck, collision, theft, fire, fast wear, and other wear conditions. The guarantee will not cover tyre failures due to improper inflation, overloading, high-speed, high wheel slip, FWA Tyre mismatching / Dual Tyre mismatching, misapplication, misuse, negligence, racing, chain damage or improper mounting or demounting.

The following warranty exclusions and limitations include but are not limited to:

- 1.1 The user's obligations are to operate tyres within tyre load and speed limits at cold air pressures specified by Australian Tyre & Association Standard for load and speed according to individual tyre size, type, and load capacity and to maintain proper alignment of wheels
- 1.2 Cost of fitting and any other charges by the dealer in connection with the replacement of the tyre does not form part of the guarantee
- 1.3 ATT are not responsible for the inconvenience, loss of operating time or vehicle damage for both end user or dealer.
- 1.4 This guarantee does not cover any defect caused by an accident, misuse, abuse, improper installation or operation, lack of reasonable care, loss of parts, tampering or attempted repair by a person not authorised by the distributor
- 1.5 Any Harvest tyre intentionally altered in shape or appearance
- 1.6 Any Harvest tyre that has been repaired
- 1.7 Any Harvest tyre that has had material added including tyre fillers, sealants or balancing substances
- 1.8 Field and road hazards, cuts, punctures, impact fractures, lug tearing and chunking, high wheel slip, tread lug abuse
- 1.9 This guarantee does not cover damage arising during transportation, installation or while moving the product, or any transportation costs of the product or any parts thereof to and from the owner, unless otherwise specified in these guarantee conditions
- 1.10 The guarantee will not apply if the factory-applied serial number has been altered or removed from the product
- 2.1 Stubble damage: Refer to Harvest Stubble Damage Coverage support
- 2.2 Road speed: Load capacity and design speed.
- 2.3 Apparent tyre overload or improper inflation pressures.
- 2.4 Wheel misalignment
- 2.5 Tyre mismatching
- 2.6 Tyre serviceability based on tread depth
- 2.7 Tyre growth cracking as a result of over inflation
- 2.8 Casing breakdown as a result of tyre torque buckling
- 2.9 Failure to match implement GVM load to tyre load index.
- 2.10 Tyre size must be equal to or greater than the minimum required load to transmit the full power of the tractor/ implement.
- 3.1 If a tyre is rendered unserviceable due to several areas of exposed cord, or numerous non-repairable penetrations to the inner liner caused by high torque side wall cracking and or bead damage due to tyre spinning on wheel.
- 3.2 Improper repair or improper insertion of sealant, balancing, or flier materials;
- 3.3 Alteration of either the appearance or the physical characteristics of the tyre;
- 3.4 Mounting damage, or conditions caused by aging or improper storage; and failure to observe any of the "Owner-User's Obligations"
- 3.5 Articulated (E4WD) tractors should be ballasted with cast iron weights so that 65-70% or more of the total static weight of the tractor is on the front axle
- 3.6 (E4WD) Equal Four Drive Tractors: front to rear weight distribution not set per manufactures guidelines.
- 3.7 (FWA) Front Wheel Assist Tractors: front to rear weight distribution not set per manufactures guidelines.
- 3.8 (E4WD) Equal Four Drive Tractors: "Dual tyre mismatching".
- 3.9 (FWA) Front Wheel Assist Tractors: mismatching front to rear tyre ratio, mismatching tyre ratio to gear box ratio (0-6%)

## SCRAPER OPERATIONS

- 1.0 Defects or tyre characteristics caused by land-levelling or earthmoving operations; The rear axle must be weighed with the scraper(s) attached and fully loaded in order to determine tyre load index and tyre pressure.
- 1.1 Tyre failure due to the use of incorrect inflation pressure resulting in tyre tread, side-wall casing damage including impact fracture.
- 1.2 Tyre failure due to operating with full power at speeds under 4 mph (6.5 km/h); bead rim slip, bead leakage or torque side cracking.
- 1.3 When tyres are used as duals, tyres must have equal overall diameter height
- 1.4 Articulated E4WD tractors should be ballasted with cast iron weights so that 65-70% or more of the total static weight of the tractor is on the front axle.

## GENERAL COMMENT ADDITIONAL EXCLUSIONS

- 1.0 Tyre damaged as the result of chemical or pollution damage.
- 1.1 Tyre damaged as a result of transit, improper mounting, handling or as a result of damaged wheel and rim components.
- 1.2 Not using a tyre maintenance and inspection schedule, tyre serviceability
- 1.3 Environmental influences including but not limited to ozone exposure, stone and stubble damage that are cosmetic that does not render the tyre unserviceable.

ATT also provide the following additional coverage:

- 1.0 Stubble damage coverage for Harvest Brand Tyres for a three-year period from date of purchase, conditions apply as detailed below\*
- 1.1 Laser / Earthmoving coverage for Harvest Brand Tyres for a three-year period from date of purchase, conditions apply as detailed below\*.

**BASIS OF COVERAGE**

Basic coverage under Harvest Tyres warranty policy dated 01/07/2019 is related to products purchased on or before this date.

Products purchased prior to 01/07/2019 will be subject to Harvest Tyres warranty policy dated 01/01/2010 or at the discretion of Harvest Tyres.

**HARVEST STUBBLE DAMAGE COVERAGE**

Stubble damage is a natural hazard. This coverage is based on a three-year pro rata adjustment policy from date of purchase. The replacement Harvest Tyre price will be adjusted based on the table below once proof-of-purchase is confirmed:

1st Year	75% adjustment with wear no more than 25%
2nd Year	50% adjustment with wear no more than 50%
3rd Year	25% adjustment with wear no more than 75%

**HARVEST LASER BUCKET / EARTHMOVER COVERAGE**

Agricultural tyres are defined as tyres whose principle application are for farm service and do not include extended highway application, earthmover and laser bucket purposes.

This exclusive coverage for a three-year period is for Harvest Tyres impacted with wear characteristics caused by extended highway, land-levelling or earthmoving operations.

To be eligible for coverage Harvest Tyres must be registered by the Harvest Dealer or end user via [www.harvesttyres.com.au](http://www.harvesttyres.com.au).

Upon registration a Harvest pressure recommendation will be supplied based on information provided. Compliance to this recommendation must be supported by a maintenance history prior to approval.

The replacement Harvest Tyre price will be adjusted based on the table below once proof-of-purchase is confirmed:

1st Year	50% adjustment with wear no more than 50%
2nd Year	35% adjustment with wear no more than 65%
3rd Year	10% adjustment with wear no more than 90%

**HARVEST HB\*R1 & IMPLEMENT 5-YEAR PRO RATA WARRANTY**

1st Year	Free adjustment with wear free replacement
2nd Year	80% adjustment with wear no more than 20%
3rd Year	60% adjustment with wear no more than 40%
4th Year	40% adjustment with wear no more than 60%
5th Year	20% adjustment with wear no more than 80%



Year	
1st Year	Free
2nd Year	80%
3rd Year	60%
4th Year	40%
5th Year	20%

**HARVEST HB BIAS & HR RADIAL 7-YEAR PRO RATA WARRANTY**

1st Year	Free adjustment with wear free replacement
2nd Year	Free adjustment with wear free replacement
3rd Year	Free adjustment with wear free replacement
4th Year	80% adjustment with wear no more than 20%
5th Year	60% adjustment with wear no more than 40%
6th Year	40% adjustment with wear no more than 60%
7th Year	20% adjustment with wear no more than 80%



Year	
1st Year	Free
2nd Year	Free
3rd Year	Free
4th Year	80%
5th Year	60%
6th Year	40%
7th Year	20%